

ABSTRACT

TEGUH EKA NURANI (705050018)

Relationship Between Burnout, Self Efficacy, And Organizational Citizenship Behavior For Police. (Sandi Kartasasmita M. Psi.); Faculty Of Psychology, Bachelor's Degree, Tarumanagara University, pages 79, P1-P6.

Police represent of society service institution which will success running his duty if supported with helping each others, cooperating, and communicating. Organizational citizenship behavior (OCB) represent voluntary behavior in working that realized in readiness to work beyond required formal duty, becoming volunteer to do extra work, assisting others, and obey procedures and order that exist in workplace. This behavior influenced by stress condition and self-efficacy. Burnout represent reaction from continuous job stress that cause exhaustion, cynicism, and ineffectiveness. Self efficacy represent confident in doing certain duty successfully. The purpose of this study was to explore the relationship between burnout and OCB, burnout and self efficacy, self efficacy and OCB for police officers. The data were collected using questionnaires that were distributed to 400 police officers in Polda X. The data were analyzed using Spearman's rho correlation. The result indicated that burnout was negatively correlated with OCB ($r = -0.734$, $p<0.01$) and self efficacy ($r = -0,451$, $p<0.01$). Self efficacy was positively related with OCB ($r = 0,541$, $p<0.01$).

Key words: burnout, self-efficacy, organizational citizenship behavior (OCB), police