

## **ABSTRACT**

**JENNIFER SUGIARTO**

**The different level of Self Efficacy of managers is viewed from the different style of the Management Conflicts. (Study about managers in Express delivery and logistic Industry). (Rostiana D.N., M.Si., Psi); Tarumanagara University Bachelor's Study Program of Psychology. (72 pages, R1-R3)**

This research was made to see the different level of Self efficacy of managers based on their style of management conflict. Sample (N=90) was taken from non probability sampling technique. Data was collected from questioner of 90 subjects and analyzed by using oneway anova from program SPSS12.0. The results shows  $F (2,237) = p$  0,091,  $p>0, 05$ , which there is no difference level of self efficacy on the managers based on their style of management conflict.

**Key word:** Self efficacy and Management conflict's style.